



Welcome to the Tesla family and congratulations on being one of our first Powerwall 2 owners. As with all of Tesla's products, Powerwall will continue to get better over time. We will regularly send over-the-air software updates that will add new features and functionality.

If you have not done so already, please download Tesla's mobile app so you can monitor your Powerwall and home energy usage in real-time.

To get started:

1. Create a MyTesla account [here](#) if you do not yet have one
2. Go to the app store and download the Tesla Motors app
3. Log in with your MyTesla credentials
4. If you forgot your password, you can reset it [here](#)
5. If you have questions or need support, call 1-800-294-431

Your new Powerwall 2 should appear in the app about 15 minutes after commissioning.

Congratulations for being a part of the energy revolution!

Thank you,  
The Tesla Energy Team